



RETURN POLICY

Returns are permissible up to 14-days from the invoice date at the discretion of Fillon Technologies North America, Inc. Goods are subject to inspection and must be returned in the original packaging freight prepaid.

To return product, contact customer service at 1-800-777-1583 to request a Return Goods Authorization Number (RGA #) stating the reason for the return.

Goods returned after 14-days must be approved by management and are subject to a flat 25% restocking fee or \$25.00 handling fee, whichever is greater. Special order products are non-returnable.

WARRANTY CLAIMS

**Fillon equipment is warranted 2-years (two-years) from the Invoice date.
For claims, call technical support at 1-800-777-1583 Monday- Friday 8 A.M. to 4:30 P.M. EST.**

MIXING EQUIPMENT

If a mixing machine motor fails within the warranty period, customers must provide the serial number stamped on the nameplate (A letter and two numbers located below the notation 'INS' on the tag) at the time of re-order.

Customers must return the motor tag (that is riveted to the motor) within 30-days, or be subject to the cost of a replacement motor. Mail the motor tag to the attention of customer service at: **Fillon Technologies North America, Inc, 10 Almeida Avenue, Suite 2, East Providence, RI 02914**

For component failures, please reference the mixing machine model and include the serial # located on the motor nametag.

AEROSOL FILLING EQUIPMENT

After receiving an RGA# from our technical department, please re-package the machine in the original carton (if available) along with your contact details, and write the RGA # on the outside of the carton. Please note, DO NOT RETURN the Aluminum Filling Cup, Demonstration Plate, or Wall-bracket. Fillon assumes no responsibility for lost components.

If the aerosol machine is out-of-warranty, customer service will provide a written estimate of the repair work needed.

Disclaimer: Fillon is not responsible for related costs incurred as a result of equipment failure. Fillon will nullify claims that are the result of changes to paint or aerosol cans that have not been previously approved by Fillon Technologies.